



**SALIWELL LTD.**  
MEDICAL SYSTEMS

## **Saliwell - SaliPen Warranty**

**Serial number:** \_\_\_\_\_

**Delivery Date:** \_\_\_\_\_

### **§ 1. Warranty content**

Saliwell Ltd. warrants to the original purchaser that the SaliPen will be free from defects in material and workmanship for a period of ONE year for the Command unit and SIX months for the Stimulating unit, from the date of delivery. If the SaliPen is found to be defective during the warranty period, the part(s) and labor required to repair the SaliPen will be provided by Saliwell Ltd. free of charge.

Saliwell Ltd. warranty is not valid in the following occasions:

- a. Damage due to misuse, fall or neglect of the SaliPen device.
- b. Damage due to maintenance not in accordance to Saliwell instructions.
- c. Damage which was caused by exposure to sun or heat.
- d. Damage caused by physical influence of all sorts.
- e. Damage which was caused by exposure of the command unit to liquids.
- f. Device that has been modified or repaired by an unauthorized person before the warranty was claimed.

## **§ 2. Warranty claims**

- a. Have to be made immediately after it has been detected.
- b. The customer bears all cost and risk of loss or damage during transport to and from the warranty claim location to repair location.
- c. A proof of purchase is required with all warranty claims.
- d. Defective SaliPen must be returned to Saliwell Ltd.

## **§ 3. No liability**

In no event shall Saliwell Ltd. be liable for any damages (including, without limitation, lost profits, business interruption) arising out of your use of or inability to use the SaliPen, even if Saliwell Ltd. has been advised of the possibility of such damages. No distributor, dealer or other party is authorized to make any warranty on behalf of Saliwell Ltd., or to assume for Saliwell Ltd. any other liability with respect to its Products.

## **§ 4. Other terms**

- a. The warranty coverage is conclusively defined by the regulations stated above. The legal right of the buyer toward the seller is supplemented by this warranty. Further claims, especially for health complications, damage or loss of any kind caused by the device or by its use, are not included in this warranty.
- b. This limited warranty covers the SaliPen ONE year for the Command unit and SIX months for the Stimulating unit from the date of delivery. If you receive supplements, updates, or replacement SaliPen during that year, they will be covered for the remainder of the warranty or 30 days, whichever is longer.
- c. Warranty claims to authorized dealer, from which this SaliPen was bought, are excluded after Saliwell have provided any service according to the terms of this warranty.

## **§ 5. Consumer rights not affected**

You may have additional consumer rights under your local laws which this agreement cannot change.